# CyberSource Credit Card Reason Codes

100

Successful transaction.

101

The request is missing one or more required fields.

102

One or more fields in the request contains invalid data.

110

Only a partial amount was approved.

150

Error: General system failure.

151

Error: The request was received but there was a server timeout. This error does not include timeouts between the client and the server.

Possible action: To avoid duplicating the transaction, do not resend the request until you have reviewed the transaction status in the Business Center.

152

Error: The request was received, but a service did not finish running in time.

Possible action: To avoid duplicating the transaction, do not resend the request until you have reviewed the transaction status in the Business Center.

200

The authorization request was approved by the issuing bank but declined by CyberSource because it did not pass the Address Verification Service (AVS) check.

Possible action: You can capture the authorization, but consider reviewing the order for the possibility of fraud.

**201**

The issuing bank has questions about the request. You do not receive an authorization code programmatically, but you might receive one verbally by calling the processor.

**202**

Expired card. You might also receive this if the expiration date you provided does not match the date the issuing bank has on file.

**203**

General decline of the card. No other information provided by the issuing bank.

**204**

Insufficient funds in the account.

**205**

Stolen or lost card.

**207**

Issuing bank unavailable.

Possible action: Wait a few minutes and resend the request.

**208**

Inactive card or card not authorized for card-not-present transactions.

**209**

American Express Card Identification Digits (CID) did not match.

**210**

The card has reached the credit limit.

**211**

Invalid card verification number.

**221**

The customer matched an entry on the processor's negative file.

230

The authorization request was approved by the issuing bank but declined by CyberSource because it did not pass the card verification (CV) check.

Possible action: You can capture the authorization, but consider reviewing the order for the possibility of fraud.

231

Invalid account number.

232

The card type is not accepted by the payment processor.

Possible action: Contact your merchant bank to confirm that your account is set up to receive the card in question.

233

General decline by the processor.

234

There is a problem with your CyberSource merchant configuration.

Possible action: Do not resend the request. Contact Customer Support to correct the configuration problem.

235

The requested amount exceeds the originally authorized amount. Occurs, for example, if you try to capture an amount larger than the original authorization amount.

Possible action: Issue a new authorization and capture request for the new amount.

236

Processor failure.

Possible action: Wait a few minutes and resend the request.

237

The authorization has already been reversed.

Possible action: No action required.

**238**

The authorization has already been captured.

Possible action: No action required.

**239**

The requested transaction amount must match the previous transaction amount.

Possible action: Correct the amount and resend the request.

**240**

The card type sent is invalid or does not correlate with the credit card number.

Possible action: Confirm that the card type correlates with the credit card number specified in the request, then resend the request.

**241**

The request ID is invalid.

Possible action: Request a new authorization, and if successful, proceed with the capture.

**242**

You requested a capture, but there is no corresponding, unused authorization record. Occurs if there was not a previously successful authorization request or if the previously successful authorization has already been used by another capture request.

Possible action: Request a new authorization, and if successful, proceed with the capture.

**243**

The transaction has already been settled or reversed.

Possible action: No action required.

**246**

The capture or credit is not voidable because the capture or credit information has already been submitted to your processor. Or, you requested a void for a type of transaction that cannot be voided.

Possible action: No action required.

**247**

You requested a credit for a capture that was previously voided.

Possible action: No action required.

Error: The request was received, but there was a timeout at the payment processor.

Possible action: To avoid duplicating the transaction, do not resend the request until you have reviewed the transaction status in the Business Center.